

*Jozeffa Ann Greer, LMFT*

Marriage Family Therapist  
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## **INFORMATION FOR CLIENTS**

You have taken an important step by seeking therapy. Professional assistance can be helpful in clarifying your feelings and looking at more effective ways to deal with problem situations. Since the therapy relationship is a unique one, I would like to provide some information to prevent misunderstandings.

### **TIME & FEE**

Unless otherwise agreed upon, therapy for 50 minutes is \$160, for 75 minutes is \$240, and for 100 minutes is \$320. Individuals are usually seen for 50 to 75 minutes, while couples are almost always seen for at least 75 minutes. I am in the process of no longer using Venmo, Zelle, or PayPal for payment since it has been brought to my attention that they are not HIPAA compliant. If you would like to use your credit card, I will add \$5 or \$10 to the fee to compensate for the charges made to me by the credit card company. You may also pay me with cash or by check, preferably before your session if your session is by Zoom.

### **MISSED OR CANCELED APPOINTMENTS**

Your appointment time is specifically reserved for you. Missed or canceled appointments will incur a charge of the full fee unless 48-hour notice is given. You can leave a message at (916) 736-6300, 24 hours a day, 7 days a week.

### **INSURANCE**

If psychotherapy is covered by your insurance company, you are still requested to pay the therapist the full fee at the beginning of each session. At the end of the month, I will provide a super bill to you to submit to your insurance company. Your insurance company will then reimburse you directly.

### **ADDITIONAL PROFESSIONAL SERVICE**

When complex situations require additional professional services, such as consultations with physicians, attorneys, school personnel, etc., you will be advised of any charges and such services will be obtained only with your consent.

### **TELEPHONE CALLS**

A message may be left on my answering machine at any time. I will return the call at my first opportunity. If your call is not answered within one day, please call again. With any message be sure to let me know your phone number so that if I am away from my office, I can still reach you.

### **DEPOSITIONS AND COURT APPEARANCES**

The fee for depositions and court appearances is \$500 per hour with a minimum of four hours required. This higher fee is to compensate for the unpredictability of the court process.

## **EMERGENCIES**

If you are in distress and need to talk with me between sessions, please leave me a message on my answering machine. I will return your call when I am in the office or when I pick up my messages from home. Also, be sure to leave your phone number even if you think I have it since I do not keep client's phone numbers at home. If you need to speak to someone right away, you can call the Sacramento Mental Health Center at (916) 732-3637, CPC Heritage Oaks Hospital at (916) 489-3336, or Suicide Prevention at (916) 368-3111. These facilities have staff who are available for crisis calls 24 hours a day, 7 days per week. If this is an emergency that cannot wait, dial 911. If your situation demands unusual or extensive telephone contact between appointments, it will be necessary to charge for this service at a rate of \$160 per hour.

## **INTENT & RISKS**

The intent of psychotherapy is to help a person to change so that they will live their lives in an enhanced way. It is also my responsibility to inform you that engaging in this process, may lead to the worsening of your symptoms, i.e., a person could feel more anxious or more depressed when they talk about their problems.

## **CONFIDENTIALITY**

Whenever possible it is my intention to respectfully honor your trust with confidentiality. Therapists are required by California law to make exceptions to confidentiality. I am required to report to the authorities the following:

- if you threaten physical harm to another person;
- if you reveal that a minor has been neglected, abused, or sexually molested;
- if you reveal that a child under the age of 16 has been the victim of a crime;
- if you report that there has been physical or other abuse to a dependent or elderly adult;
- if I receive an order from the Court or a subpoena.

Even under these circumstances, I will attempt to discuss with you my disclosure of information.

In addition, there are other times in which I might discuss some aspects of your situation with other colleagues and I ask your understanding and agreement to let me do so. These include:

- if you reveal you are seriously suicidal, it may be necessary to assist you by making plans for your safety;
- if I will be away, I may have a colleague cover for me and share information with him/her;
- if I consult with a colleague or consultation group about your situation, in which I will reveal first names only and share only relevant information.

## **CONCLUSION**

While time, money, and other arrangements are important, they are really only important as they improve my ability to help you. I can devote my best energies to helping you if these arrangements are trouble-free and clear. If, at any time, you have further questions about our arrangements, please feel free to discuss these with me. Maximum benefit from therapy can be obtained only in a frank and open atmosphere.